

MAKERERE UNIVERSITY



**FINANCIAL MANAGEMENT, TEAM WORK AND SERVICE
DELIVERY IN LOCAL GOVERNMENTS OF UGANDA.
THE CASE OF MUKONO, BUIKWE, KAYUNGA AND WAKISO
LOCAL GOVERNMENTS**

BY

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ABSTRACT

The purpose of this study was to establish service delivery in the lower governments. To effectively accomplish the study, a correlational research approach was employed to under take the study and consequently, a sample size of 50 sub-counties. A questionnaire based on the likert scale was designed to capture data on the study variables. These study variables were Financial Management, Teamwork and Service Delivery. These variables were all catered for in the research questionnaire which was used to collect data. The questionnaire was as well tested for reliability and validity and the results were satisfactory. The instrument was then administered to the appropriate respondents. Having gathered the data, it was then captured using the SPSS Software and analyzed so as to address the research study objectives. The Pearson correlations were used to study the relationship between the desired variables and a regression model helped validate these findings and establish the predictive power of the independent variables on the dependent variable. All the analysis was conducted using statistical package for social scientist. The findings revealed significant positive relationships between the variables of the study as conceptualized and that financial management is positively related to teamwork and service delivery in the lower local government. Among other recommendations, the study recommends that in order to improve service delivery in the lower local governments there is need to computerize the accounting system and regular supervision by ministry of local government to ensure good financial management practices and team work among all the stake holders.